



Guidewire Gateway Portal for Agents

DATA SHEET

Empowering insurance agents and brokers with self-service options improves agent-insurer communication and enables agents and brokers to be more responsive to their customers throughout the policy lifecycle, enhancing agent satisfaction.

In an age of instant access and real-time information, insurance agents and brokers are increasingly demanding Web-based and self-service tools to more quickly and effectively serve customers. Property and casualty insurers must address these demands with simple yet powerful portals that are designed for the way agents work.

Guidewire Digital Portals

Guidewire Digital Portals™ provide real-time, self-service transactional portals for people outside your corporate intranet. These portals expose business rules and product models that are already defined in your Guidewire core systems through digital channels that improve the user experience and lower the cost of portal maintenance. Leverage your investment in Guidewire to reach Millennials and beyond through self-service portals that are consistent with the way you do business.

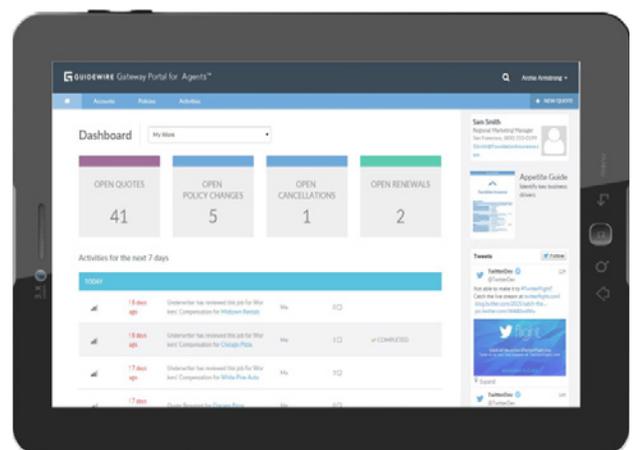
Gateway Portal for Agents

Guidewire Gateway Portal™ for Agents extends the capabilities of Guidewire InsuranceSuite™ by empowering insurance agents and brokers with full lifecycle enablement from policy issuance to billing payments and claims management. Designed specifically for agents and brokers, Gateway Portal for Agents provides policy, claim, and billing self-service as well as support for task and book-of-business management. Gateway Portal for Agents enables agents to:

- Access recent activities and alerts on quotes, policies, and accounts

KEY BENEFITS

- Address demands of agents and brokers for easier communication.
- Promote agent empowerment.
- Grow agent-driven business.
- Increase business agility.
- Improve
 - Total cost of ownership
 - Agent-insurer communication and collaboration



- Initiate new transactions such as new business submission, changes, and renewals in Guidewire PolicyCenter® (or, for new business of select products, quote and buy within the portal)
- View in-progress submissions and policy changes as well as account and policy history
- Initiate new claims and manage status inquires
- Manage billing with self-service account review and online payment capability

With Gateway Portal for Agents, you'll improve business agility by:

- Leveraging existing Guidewire core system functionality (such as complex rules and flows)
- Using the UX component library for fast UI changes
- Enforcing a single source of core system truth for data and changes

Bring the Power of Guidewire to Your Customers

Keeping all channels operating from one source of information is the best way to ensure a consistent customer experience across all digital and traditional communication channels. A single source of truth is at the heart of the Guidewire portal approach and maintains consistency across channels while still allowing customizability when needed.

Promote Agent Empowerment

Enabling agents with self-service tools to better serve their customers will increase agent satisfaction while also improving communication between agents and insurers. With a focus on agents, Gateway Portal for Agents exposes the most relevant information—making the learning curve easy.

Grow Agent-Driven Business

Agents provide access to key and growing target markets. However, technology that is not easy to work with can risk access to these markets. Gateway Portal for Agents offers the transparency and access that are needed to provide seamless service.

Improve Business Agility

With Guidewire's Digital Portals, you access a single source of change for product and business rules. With the improved validation framework and UX component library, configuration changes are simplified to enable fast test and learn cycles to continually optimize the business.

Lower the Total Cost of Ownership

Portal solutions often require duplication of core system rules, flows, and features. By reusing existing Guidewire InsuranceSuite configurations, costly duplication is avoided and maintenance is improved. Leveraging InsuranceSuite logic also improves speed-to-market by reducing implementation time as well as more efficiently enabling changes. Furthermore, future Digital Portals product releases will give insurers access to a stream of innovations and provide compatibility with future releases of the Guidewire core systems.

About Guidewire Software

Guidewire delivers the software that Property/Casualty (P/C) insurers need to adapt and succeed in a time of rapid industry change. We combine three elements – core processing, data and analytics, and digital engagement – into a technology platform that enhances insurers' ability to engage and empower their customers and employees. More than 200 P/C insurers around the world have selected Guidewire. For more information, please visit www.guidewire.com and follow us on twitter: @Guidewire_PandC.

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