



**Streamlining Policy Administration  
and Billing for Better Service**

**Gaining Agility by Enabling  
Rapid Product and Billing Changes**

**Enabling Tailored Billing Options  
for Customers**

**“The seamless billing and enhanced customer experience that BillingCenter will bring will positively affect our customer retention rate.”**

**—Gray Tindall, Financial Officer, Capital Insurance Group**



PolicyCenter



BillingCenter

# Boosting Customer Retention



## Deploying PolicyCenter and BillingCenter for better service

### The Challenge

- Eliminate IT bottlenecks caused by legacy policy and billing systems
- Streamline business processes
- Accelerate speed to market
- Enhance customer service

### The Solution

- Deploying PolicyCenter and BillingCenter, empowering IT to make system changes quickly
- Providing a unified, streamlined solution for policy administration and billing that eliminates manual work and ensures fast and accurate processes
- Enabling business users to quickly modify products and make payment plan modifications Leveraging BillingCenter to offer tailored billing options to customers, as well as faster, more accurate service due to BillingCenter's automated functionality

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