



What's New in ClaimCenter 10

DATA SHEET

Guidewire ClaimCenter™ 10 enhances the claims capabilities that P&C insurers need to adapt and succeed in a time of accelerating change.

ClaimCenter 10 exemplifies Guidewire's continued investment in optimizing claims operations while simplifying IT. The release further enriches ClaimCenter's functional completeness and ease of configuration, enabling insurers to focus on their claims strategy as market conditions evolve.

Optimize Claims Operations

ClaimCenter 10 users will engage with a **refreshed user experience** that addresses both the user interface as well as the underlying technology. The intuitive use of space improves ease of use, and the system generates immediate feedback to draw the user's attention to fields that require attention. Additional usability improvements include the highlighting of individual fields that include unsaved work and "as-you-type" currency formatting.

Enhanced deductible management ensures that deductibles are handled accurately and efficiently across all lines of business, even in complex scenarios such as shared deductibles. Peril-based deductibles will be correctly selected, and deductibles can be eroded across multiple payments. ClaimCenter 10 provides the claims adjuster with the functional capabilities to prevent leakage while providing the insured with a fair and prompt resolution.

Bulk invoices are used to pay frequently used vendors without the need to send them a check for every claim. But it is crucial to effectively manage these invoices as the number of line items on it grows. **Improved bulk invoicing** in ClaimCenter 10 provides both functional and technical improvements. Bulk invoices are processed faster, and the process is now asynchronous, which means that users can continue to work in the system as the bulk invoice is processing. Search and filtering capabilities enable users to quickly locate and edit a specific line item as needed.

SUMMARY

ClaimCenter 10 provides tools for increased productivity and additional capabilities while further enabling business user configuration.

KEY FEATURES

- Refreshed User Experience
- Enhanced Deductible Management
- Improved Bulk Invoicing
- Business Rules for Exposures
- Business Rules for Reserves
- Data Privacy Management

KEY BENEFITS

- Productivity gains through standardization and automation
- Increased ability to rapidly update claims processes
- Greater user satisfaction
- Decreased implementation and maintenance effort

Simplify IT

As the rate of technological change accelerates, IT departments are pulled in many different directions and often face an ever-growing backlog. As a result, many insurers want to simplify their process for making changes to core systems whenever possible. One of the most effective ways to achieve this is by empowering less technical system users to make updates when appropriate.

Business users who have appropriate permissions can now use **business rules for exposures** to manage when and how exposures are created. **Business rules for reserves** offer similar functionality for the automatic creation of reserves. Both of these types of changes can be made without coding or the need to wait for an IT release cycle. The rules ensure that exposures and reserves are created consistently and effectively, and the ability to rapidly adjust the rules means that insurers are able to effectively respond as market conditions change. The result is increased agility through rapid system changes and more time for the IT department to focus on strategic initiatives.

Insurers also need to keep up to date on the latest regulations and consumer requirements for handling personally identifiable information. **Data privacy management** provides a set of tools that enable insurers to enact effective data retention and destruction policies. This means that insurers are in complete control of how long they retain information, and that insurers can adapt their data strategy over time. ClaimCenter 10 fully supports all requirements for the European Union's General Data Protection Regulation (GDPR).

About Guidewire Software

Guidewire delivers the industry platform that Property and Casualty (P&C) insurers rely upon to adapt and succeed in a time of accelerating change. We provide the software, services, and partner ecosystem to enable our customers to run, differentiate, and grow their business. We are privileged to serve more than 350 companies in 32 countries. For more information, please visit www.guidewire.com and follow us on twitter: @Guidewire_PandC.

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